

CUSTOMER INFORMATION SHEET

City Hall Hours of Operation

7:30 AM – 4:30 PM

Monday – Friday

(254) 386 – 8116

AFTER HOURS & WEEKEND EMERGENCY CALL NUMBER: (254) 386-3548

Website: www.hamiltontexas.com

Deposit for Residential and Commercial Property: \$ 175.00

Deposit for Temporary Water Meter: \$ 750.00

Leak Checks: \$ 20.00 (2x Free Per Year to Customer)

After Hours Fee: \$ 40.00

Connect Fee: \$ 35.00 (Non-Refundable)

Transfer Fee: \$ 35.00 (Non-Refundable)

Emergency Cut-Offs: \$ 20.00

Deposit Amount for Connection is subject to change.

All bills are mailed on or before the 1st of each month. Due on or before the 15th of each month.

If not paid on or before the due date, a 10% penalty will be added at 7:30 on the 16th (except Seniors signed up for 60+ Delayed Payment Program).

If the Utility Bill is not paid before the Disconnect Date, a \$50.00 Non-Payment Fee will be added (includes Seniors on 60+ Delayed Payment Program). Pursuant to City Ordinance 62-61 through 62-62. **NO EXCEPTIONS!**

Residential		
Water Charges:	Inside City Limits	Outside City Limits
Base Fee	47.29	68.44
Rate per 1,000 Gallons	7.146	10.556
All water meters are read in 100 gallons, not single gallons. Water Rate Structure - last updated 04/17/2025. Customers that are on a well inside city limits are subject to the \$47.29 base fee.		

Commercial		
Water Charges:	Inside City Limits	Outside City Limits
Base Fee – Small Commercial	50.00	72.50
Base Fee – Meter w/2 Units	55.00	80.00
Base Fee – Meter w/3-5 Units	60.00	87.50
Base Fee – Meter w/6-9 Units	65.00	95.00
Base Fee – Meter w/10+ Units	70.00	102.50
Rate per 1,000 gallons:	7.146	10.556
Additional Base Fee Based on Meter Size:		
1" Meter or Smaller:	7.29	10.94
> 1" and <" Meter:	8.56	12.56
2" Meter:	9.83	14.18

Residential		
Sewer Charges:	Inside City Limits	Outside City Limits
Base Fee	29.99	44.99
Rate per 1,000 Gallons	2.950	4.425
Computed annually based on Dec-Jan-Feb water usage. New Customers start at 4,000 gallons. Sewer Rate Structure - last updated 09/08/2022.		

Commercial		
Sewer Charges:	Inside City Limits	Outside City Limits
Base Fee	33.90	50.85
Rate per 1,000 Gallons	3.20	4.80
Computed annually based on Dec-Jan-Feb water usage. New Customers start at 4,000 gallons. Sewer Rate Structure - last updated 09/08/2022.		

Trash Charges:		
Residential	Inside City Limits	Outside City Limits
Residential - 1 Cart	20.31	30.47
Residential - 2 Carts	36.62	54.93
Residential - 3 Carts	52.93	79.40
Tax is not included in the listed charge.		

Trash Charges:		
Commercial	Inside City Limits	Outside City Limits
Commercial - 1 Cart	36.61	54.92
Commercial - 2 Carts	69.23	93.49
Commercial - 3 Carts	101.85	
Commercial - 4 Carts	134.47	
Tax is not included in the listed charge.		
Dumpster Rates available upon request.		

Garbage Pickup – Waste Connections - Pickup Schedule:

ALL GARBAGE MUST BE OUT PRIOR TO 7:00 A.M.

MONDAYS – West side of Hwy 281

TUESDAYS – East of Hwy 281 (Rice Street) and North of Hwy 36 (Main Street)

WEDNESDAYS – East of Hwy 281 (Rice Street) and South of Hwy 36 (Main Street)

All garbage must be bagged or secured in a box, no loose trash, even in the garbage can.

NO CHEMICALS, PAINTS, TV's, COMPUTER MONITORS OR OTHER HAZARDOUS ITEMS ALLOWED.

YOU MUST PURCHASE A YEARLY \$30.00 BULK WASTE STICKER TO DUMP LARGE ITEMS

No bulky or large item(s) will be picked up at curbside. These can be taken to the Bulk Waste Facility, located at 1099 E SH 22., which will be open the following days (subject to change at the discretion of City Hall):

NO TIRES ARE ALLOWED!

Tuesday thru Friday - 8:00 a.m. to 12:00 Noon

1st & 3rd Saturday of the month - 8:00 a.m. to 12:00 Noon

Fire Department Donation: Voluntary. If requested, will be added to monthly bill. Can pick one of the following:

1. Round up to the nearest dollar. **OR**
2. Add a specific amount of money per month.

Transfers: (i.e. One person moving from one location to another location; cannot transfer an existing account from one person's name to a different person.)

You **MUST** sign a Service Application to transfer your service from one location to another location. This includes a Connect (Turn On) for your new location and a Disconnect (Turn Off) for your previous location, dates can be specified. A **TRANSFER FEE** of **\$35.00** will be required prior to Transfer of Services **AND** your water bill must not be past due.

Disconnection:

You **MUST** sign a Disconnect (Turn Off) order. You can specify the disconnection date.

If there is a current deposit on your account, it will be applied to your final bill.

You are responsible for any remaining balance. Unpaid balances will be sent to collections.

Dog(s) Registration:

All dogs residing inside the City Limits of Hamilton, are required, per City Ordinance, to be registered with the City and vaccinated for rabies, by State Law. Annual tag fee is \$5.00 with a record of current rabies vaccination.